

Service Request Form



<i>Billing Address</i>		<i>Shipping Address - same as billing</i>	
Company		Company	
Contact		Contact	
Address 1		Address 1	
Address 2		Address 2	
City/State/Zip		City/State/Zip	
Phone		Phone	
Email		Email	

Shipping Method

Ship to: **IML North America, 15 Glidden Road, Moultonborough, NH 03254**

Tracking Number (if available) _____

Standard return shipping will be UPS Ground unless otherwise noted.

IML-RESI Information

Serial Number: _____ F-Series w/ Electronics? _____

Type of Service: Annual Service & Calibration Repair(specify below)

Reason for Return - Please describe what the problem is, the more information the better.

!!!! Note: save all electronic data before shipping Drill !!!!

Name and Date - Please fill out online and email this form to the address below.

All Customs Duties, Taxes or other fees are the Customer's responsibility.

Any such fees charged to IML North America will be billed to the customer.

---- All repairs to be paid before Drill will be returned ----

I authorize repairs not to exceed \$ _____ without first being notified.

When drill is repaired, IML-NA will call to discuss payment method.

Name: _____ Date: _____

---- Please email to service@iml-na.com or enclose with drill ----